

WITHOUT A GATEKEEPER

Good Morning (afternoon)

I'm just trying to get in touch with the person who handles your utility bills.

Is that you, or is [Name on Account] still responsible for that?

WITH A GATEKEEPER (A)

Would you please transfer me to Accounts Receivable? (pause)

Or whoever handles the electric account? (pause)

Is that still [Name on Account]?

WITH A GATEKEEPER (B)

Would you please transfer me to Accounts Receivable? (pause – call transferred)

I don't recall having spoken with you in the past. Are you new there?

Not a problem! The reason for my call is that I'm working on a report for the owner and need to gather a few missing bits of data to complete my report.

What is your email for me to send the request?

PUSHBACK

This is not a sales call...

We specialize in uncovering overcharges and missed refunds on utility accounts without switching utilities. Up to 80 percent of the audits result in substantial refunds. Most of these errors are not visible on the bill, but are buried within the utility, that are not visible.

Once the report is complete, and if there are any refunds due, then we will submit the report for refund payment, but only after it has been approved by your company. Since we only get paid on a contingency basis, if there are no refunds, then the entire process is 100% free.

I just need a copy of your most current electric bill. But before you send that, I am going to send you a link that will answer most any questions you may have, and a secure link to upload your bill. What is the best email address to send this to?